

CAPITA

Air

We offer a fully comprehensive flight booking and management service, flying business travellers over 600 million miles each year.

600+

Million miles flown by our customers each year.



Average savings per long haul and complex booking via our specialist fares team.



Up to 60% saving on airlines' full published prices with our negotiated fares.

We reduce costs with competitive prices by pulling content from multiple sources and, where appropriate, mixing one way fares with different carriers – always considering both budget and traditional airlines.

Providing a number of specialist services helps us to deliver fantastic value, and through our recommendations, we achieve an average of 32% saving on customer air spend.

Negotiated fares

With our buying power and strong supplier relationships with all major airlines, our customers have access to discounted fares on all key global business destination routes, with both direct and indirect options catered for.

Our negotiated fares are more cost effective and more flexible than standard published fares and your travellers won't get better deals booking directly with airlines, so we can help to enhance your policy compliance.

Specialist fares team

These industry boffins are on hand to ensure travellers achieve the best possible value for long haul and complex bookings. They examine online or offline bookings for flights that have multiple stops and analyse them based on our specialist services. As a result, the team save up to 30% of the original price.

Group travel specialists

Our dedicated team expertly manage bookings for groups of ten or more travellers. You benefit from the greater flexibility on changes and cancellations offered by airlines, and get the best value from all fares and additional benefits available.

International point-of-sale fares

Differing points of sale can have an impact on the pricing of flights with an international component. We deliver value by booking in the market where the most advantageous price is available.

Marine and offshore fares

We understand the complexity of your travellers' needs and we offer marine and offshore fares with most of the world's major airlines. These provide significant savings, and are normally fully flexible and refundable, allowing your travellers to make last minute changes required by the nature of this specialist sector.

Traveller wellbeing

We're always here when your travellers need us, 24/7, 365 days a year for that added peace of mind. And their bookings fall into our traveller tracking technology so that you can quickly locate them during an emergency.

Your travellers also benefit from Traveller First, our unique programme that enhances business travellers' experiences and reduce the stress they can experience when they're out of the office. Including value added benefits such as security fast-track, priority check-in and notification of frequent flyer opportunities.

In addition to our specialist services, we provide pro-active assistance to help customers recoup any compensation owed when they're subjected to delays or cancellations.

Value to you

- Average of £750 savings per long haul and complex booking via our specialist fares team.
- Up to 60% saving on airlines' full published prices with our negotiated fares.
- Support available 24/7, 365 days of the year.
- Achieve and maintain cost-savings, policy compliance, behavioural change and more.
- Support business objectives via industry experience, market-leading data analysis and an in-house consulting team.
- Travellers and travel arrangers are fully supported online and offline.
- Improved employee welfare and safety.

Providing a number of specialist services helps us to deliver fantastic value, and through our recommendations, we achieve an average of 32% saving on customer air spend.

If you'd like to know more, get in touch with a member of the team:

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