

Success story

Real savings through an adopted framework



**Leicestershire
Police**
Protecting our communities

Due to the nature of its work, Leicestershire Police needed a reliable, understanding and expert travel provider that appreciates a public sector framework and can adopt it absolutely.



12 month's savings in transactional spend.



Forecast in total reduction in booking fees year on year.

As a preferred supplier to the Crown Commercial Service, Capita Travel and Events is able to help customers within the wider public sector to save both time and money.

Leicestershire Police has procured its travel and accommodation needs through Capita Travel and Events on the RM808 framework agreement, since September 2010.

Challenge

To support the development of the travel market, Crown Commercial Service (CSS) collaborated with Yorkshire Purchasing Organisation (YPO) to establish a framework for a brand new solution for travel, aimed at the wider public sector.

After careful consideration and with a natural end to its contract on the RM808 framework, in August 2014 Capita proposed that Leicestershire Police move onto the new RM1034 framework as the next stage in its procurement of travel and accommodation.

Solution

The RM1034 framework provides a fully managed service including an online booking tool and offline booking system for UK and international rail, accommodation and air, including an out of hours service.

With Capita appointed onto this government framework, customers are provided with the assurance that it meets the appropriate standards in the provision of Travel Management when buying these services.

By Leicestershire Police moving across to this framework it has since seen additional benefits including:

- No additional booking fee charges applied for rail and hotel bookings made online.
- Provision of management information (MI) to allow the customer to understand and manage its organisations' travel needs.

- Overview of combined spend and providing an increased leverage on the market.

The outcome

Leicestershire Police moved onto the RM1034 framework agreement on 01 September 2014.

Leicestershire Police now has direct access to Capita Travel and Events' online booking portal.

Since moving to the RM1034 framework, the police force has seen a 17% reduction in booking fees when comparing like-for-like booking volumes.

As experts in reducing costs, and innovative in discovering potential savings, Capita Travel and Events has been able to forecast a total year-on-year reduction in booking fees of 35% .

“The use of the Crown Commercial Service framework for the booking of travel and accommodation provides access to simple booking procedures, and the ability to aggregate and manage travel expenditure to enable the understanding and challenge of travel behaviour.”

Procurement Officer, Leicestershire Police

Highlights

- Leicestershire Police has procured its travel and accommodation needs through Capita Travel and Events on the RM808 framework agreement since September 2010.
- In September 2014, it moved across from the RM808 framework to the RM1034 framework, which offers a fully managed service.
- The framework provides Leicestershire Police with access to Capita's online booking portal and the force has seen a 17% reduction in booking fees when comparing like-for-like volumes.

If you'd like to know more, get in touch with a member of the team:

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